

CHARLOTTE ROSE

RETURN FORM:

- Print and fill this form and place it together with return garment to the address below).

**PO BOX N97
ARMADALE NORTH, 3143
MELBOURNE, VICTORIA
AUSTRALIA**

- We apologies for the inconvenience but the **Delivery** and **Return** cost is at your **own expense**.
- Please make sure you use Australia Post with a tractable number. Any lost item along the way is under your responsibility as we don't hold accountable for lost garment.
- Once we receive your garment it will take us 1-2 days to assess any refund, exchange, or credit note to you. This will be notified to you via your provided email address.

CUSTOMER NAME AND SURNAME	NAME	SURNAME
YOUR EMAIL ADDRESS		
YOUR CONTACT NUMBER		
OUR REFERENCE NUMBER		
ORDER NAME		
ORDER NUMBER		
QUANTITY		
SIZE		
COLOUR		
RETURNING REASON CODE (see table below for code)		

PLEASE TICK THE BOX YOUR DESIRED OPTION FOR THE RETURN GARMENT	EXCHANGE	CREDIT NOTE	REFUND

REASON CODE:

1. SIZE TOO SMALL
2. SIZE TOO BIG
3. TOO SHORT
4. TOO LONG
5. DON'T LIKE IT
5. NOT AS PICTURED
6. CHANGE OF MIND
7. FAULTY ITEM (PLEASE PROVIDE DETAIL) (prove item is already faulty and it's not cause by you)
8. OTHER (PLEASE PROVIDE DETAILS).

If exchange item is not available, you will automatically be issued with a store credit to your CHARLOTTE ROSE account.

EXCHANGE ITEM:

ITEM NAME	SIZE	COLOUR	QUANTITY	COST

IMPORTANT NOTE:

- + Return your item within 10days of purchase for domestic and 20 days for international.
- + Items must be unworn and in original condition with tags attached with no perfume or deodorant.
- + Cosmetics, hosiery, undergarments and earrings cannot be returned.
- + All swimwear returns must have their hygiene seal intact.
- + Returns will be processed within 2 days of reaching us, and you will receive an email confirmation.

Still have Question?

Email us at: info@charlotterosetrend.com or call [+61 402644954](tel:+61402644954)

THANK YOU – CHARLOTTE ROSE TEAM